

Booking Guide

25 Garzon Szolnok

Service Provider	AZORIUM PALATIUM KFT.
Registered office	5000 Szolnok, Kőrösi út 43.
Tax number	24676359-1-16
Company registration no.	16-09-022437
Representative	László Fenyves, Managing Director
Accommodation	25 Garzon Szolnok
Accommodation address	5000 Szolnok, Kőrösi út 45/G
Telephone	+36 70 421 2863
E-mail	connect@hotelszolnok.com
Effective date	20 August 2026
Version	1.2

1. Booking channels

25 Garzon Szolnok can be booked in the following ways:

- directly with the Service Provider by telephone or e-mail (the fastest route for corporate and group requests),
- through the accommodation's own booking interface,
- through major online booking portals (Booking.com, Expedia, Tripadvisor).

Corporate, group and long-stay requests should be submitted directly. The portals do not provide suitable handling for these requests, and discounted tiered pricing is available for direct enquiries.

2. Individual booking procedure

1. Enquiry by telephone, e-mail or through the booking interface.
2. The Service Provider confirms availability and the price.
3. The booking is created upon confirmation, or according to the portal's rules.
4. Before arrival, we send a photographic check-in guide and the codes required for entry.

3. Corporate and group booking procedure

This is the accommodation's main area of activity, so the process is designed accordingly:

1. Request for quotation – including number of persons, period and expected length of stay.
2. Quotation – the Service Provider's written offer with tiered pricing.
3. Acceptance of the offer – exclusively in writing by e-mail.
4. Order summary – written confirmation of the reserved capacity.
5. Advance invoice or payment request.
6. Submission of group details using the designated form.
7. Payment by the deadline.
8. Guaranteed booking – once all three conditions (data verification, group data and payment) have been fulfilled.

4. Request for quotation and response time

We respond to requests for quotations within one hour during business hours. The quotation includes the capacity to be reserved, tiered price, payment terms and the period for which the offer is binding.

5. Confirmation procedure

Every booking is confirmed in writing. A booking made verbally or by telephone alone does not create a contract – the contract is created by written confirmation or acceptance of the order summary.

6. How long we hold a room without payment

The reserved capacity is held until the payment deadline stated on the advance invoice or payment request. If the deadline passes without payment, the order moves to option status and the capacity is released, meaning it may be sold to another party.

7. Minimum and maximum stay

The accommodation can be booked for a minimum of one night. The maximum continuous stay is 100 nights. Longer accommodation is possible under a framework agreement or an individual medium- or long-term premises rental agreement.

8. Changes and cancellations

The conditions for changing and cancelling a booking, including deadlines and cancellation charges, are set out in the Payment and Cancellation Terms document. In brief: cancellation and modification are free of charge up to the 10th day before arrival; between 9 and 1 days before arrival, 50% of the cancelled/reduced portion is charged; on the day of arrival and in case of no-show, 100% is charged. Increases are always free of charge, subject to availability.

9. Contact

Telephone: +36 70 421 2863

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Address: 5000 Szolnok, Kőrösi út 45/G