

Guest Information

25 Garzon Szolnok

Service Provider	AZORIUM PALATIUM KFT.
Registered office	5000 Szolnok, Kőrösi út 43.
Tax number	24676359-1-16
Company registration no.	16-09-022437
Representative	László Fenyves, Managing Director
Accommodation	25 Garzon Szolnok
Accommodation address	5000 Szolnok, Kőrösi út 45/G
Telephone	+36 70 421 2863
E-mail	connect@hotelszolnok.com
Effective date	20 August 2026
Version	1.2

This information sheet helps guests find the property, enter it, and know whom to contact. Mandatory rules – quiet hours, smoking, visitors and liability for damage – are contained in the House Rules; where this document refers to them, the House Rules prevail.

1. Arrival and finding the property

The accommodation address is 5000 Szolnok, Kőrösi út 45/G. The property has its own enclosed yard and parking area, and the entrance is accessible from Kőrösi út.

Before arrival, the Service Provider sends a detailed photographic check-in guide by e-mail. It takes the guest step by step through the gate, building, key box and location of the studio. The guide is prepared in Hungarian and English.

2. Check-in and check-out

Check-in: 14:00–20:00

Check-out: 06:00–11:00

Arrival after 20:00 is possible by prior arrangement. Requests for early arrival or late departure should be made in advance; we will try to accommodate them subject to availability.

A valid identity document is required for check-in. The collection and processing of data are governed by the Privacy Notice.

3. Access to the accommodation

The accommodation operates with self check-in and without a reception desk. The codes required to open the gate, enter the building and collect the key are sent by e-mail to the address provided with the booking before arrival.

4. Studio facilities

Each studio is a self-contained residential unit with its own entrance:

- private, equipped kitchen,
- private bathroom,
- air conditioning,
- Wi-Fi internet,
- bed linen and towels.

The studios are designed for three persons. The exact layout and available equipment are communicated at the time of booking.

5. Wi-Fi, television and air conditioning

Access codes are confidential information. Please do not share or publish them. Codes are not included in this document and are never displayed on public platforms.

Free Wi-Fi is available on the property. The network name and password are sent by e-mail together with the check-in guide and are not published in public documents.

When using the air conditioner, please keep windows and doors closed and switch the unit off when leaving.

The equipment of individual studios may differ. The equipment specified in the booking confirmation is authoritative; the accommodation does not guarantee additional technical equipment beyond that.

If any equipment listed in the confirmation is missing or not working, please report it as soon as possible after arrival via the on-call contact so that we can replace or repair it.

6. Kitchen and laundry

Each studio has its own kitchen. A self-service, coin-operated communal laundry is available at the property; its use is not included in the accommodation fee. Details are provided in the information displayed in the laundry.

7. Cleaning

The Cleaning Policy provides information on cleaning frequency, scope, linen changes and extraordinary cleaning.

8. Parking

The accommodation has an enclosed, free parking area that can also accommodate larger vehicles such as minibuses and vans. No separate parking fee is charged.

9. Fault reporting and on-call service

In case of an operational failure, malfunction or any other problem, please report it without delay:

Telephone: +36 70 421 2863

E-mail: connect@hotelszolnok.com

The on-call service is available 24/7; between 18:00 and 06:00 it is available exclusively for cases requiring immediate intervention (operational failure, damage control or a security incident). Other reports are handled at the beginning of the next business day.

10. Security and cameras

A CCTV system operates in the communal areas and outdoor areas for property protection and security purposes. There are no cameras in the studios or bathrooms. Recordings are retained for 7 days; details concerning the legal basis, access and your rights are contained in the Privacy Notice.

11. Fire safety and emergencies

Smoking and the use of open flames are prohibited in enclosed areas of the accommodation; smoking is permitted on the balcony and in the designated, signposted area, as detailed in the House Rules. In case of fire or another emergency, leave the building using the designated route and call the emergency number (112), then notify the on-call service.

12. Surroundings

The accommodation is located in Szolnok, on a quieter street within the city – away from the noise of the city centre, while all important points can be reached within a few minutes.

On foot:

- tobacco shop and convenience store: approx. 150 m (2-minute walk)
- restaurant: approx. 100 m

By car:

Destination	Distance
Penny (on the same Kőrösi út)	1.8 km
Lidl	2.5 km
Hetényi Géza Hospital	2.9 km
Railway station	3.2 km
Auchan hypermarket	6.9 km
RepTár – Szolnok Aviation Museum (Central Europe's largest aviation museum)	2.1 km
Tiszaleti sports fields	5.6 km
NEFAG forest playground, Bagolyvár Wildlife Park	approx. 7 km
Holt-Tisza: kayak/canoe racing course, fishing site	7.8 km

13. Departure

- remove perishable food,
- switch off the air conditioning and lights,
- close the windows,
- return the key to the key box according to the instructions provided.

Thank you for choosing us. If you were satisfied, we are happy to receive your feedback; if not, please let us know, because we can only improve based on what we learn from you.