

House Rules

25 Garzon Szolnok

Service Provider	AZORIUM PALATIUM KFT.
Registered office	5000 Szolnok, Kőrösi út 43.
Tax number	24676359-1-16
Company registration no.	16-09-022437
Representative	László Fenyves, Managing Director
Accommodation	25 Garzon Szolnok
Accommodation address	5000 Szolnok, Kőrösi út 45/G
Telephone	+36 70 421 2863
E-mail	connect@hotelszolnok.com
Effective date	20 August 2026
Version	1.2

1. Scope of the House Rules

The House Rules apply throughout the 25 Garzon Szolnok accommodation and are binding on everyone staying there: the booking guest, accompanying persons, employees of the ordering company and all visitors. By taking possession of the accommodation, the guest accepts the House Rules.

The Service Provider's registered office and the accommodation address are different: the contractual partner is the company registered at the registered office, while the place of performance is the accommodation.

The House Rules form an inseparable annex to the accommodation service contract and the General Terms and Conditions (GTC). They contain mandatory rules with consequences for breaches. Information rather than rules – how to enter, where things are, whom to call – is provided in the Guest Information.

The Service Provider also undertakes medium- and long-term premises rental arrangements under individual agreements; the conditions, including house rules, are set out in a separate contract.

2. Arrival and departure

Check-in: 14:00–20:00. Check-out: 06:00–11:00.

Arrival after 20:00 is possible by prior arrangement. Requests for early arrival or late departure must be made in advance and are subject to available capacity. The guest must present a valid identity document at check-in; data collection is governed by the Privacy Notice.

The Service Provider is not responsible for belongings left at the accommodation after 11:00 on the day of departure and is entitled to begin cleaning.

3. Quiet hours

Quiet hours apply from 23:00 to 06:00. During this period, any activity disturbing guests in neighbouring units is prohibited, including loud conversation, music, television, drilling, moving furniture, and making noise in communal areas or the parking area.

Repeated or serious breaches of quiet hours may result in immediate eviction from the accommodation without refund of the accommodation fee.

4. Smoking

Smoking is prohibited throughout all enclosed areas of the accommodation – in the studios, corridors, stairwell and communal areas. The prohibition also applies to electronic cigarettes and any other device producing combustion products or vapour.

Smoking is permitted on balconies and in specifically designated, signposted areas.

Consequences of breaching the smoking ban:

- the cost of extraordinary odour-removal cleaning of the studio is charged to the guest (see the extraordinary cleaning section of the Cleaning Policy);
- if smoking causes a false fire alarm and a fire-service call-out, the call-out fee is EUR 150 per occurrence, charged to the guest or the ordering company.

5. Open flames, fire safety and electrical equipment

Candles, tea lights or any open flame are prohibited in the studios. Guests may not operate their own electrical equipment suitable for cooking or heating (e.g. space heater, electric grill, industrial equipment) other than the kitchen appliances provided.

Covering, removing or disabling fire alarms or smoke detectors is prohibited and, in addition to the call-out fee described above, entails liability for damages.

6. Visitors and prohibition of unregistered stays

Only persons registered by the Service Provider as guests may stay overnight at the accommodation. Overnight accommodation of an unregistered person is prohibited and constitutes a serious breach of the House Rules.

Guests may receive daytime visitors between 08:00 and 22:00. The hosting guest is responsible for the visitor's presence, conduct and any damage caused by the visitor. Visitors may not stay overnight; after 22:00 only registered guests may remain at the accommodation.

7. Pets

Pets may not be brought into or kept at the accommodation. An exemption may be granted on an individual basis with the Service Provider's prior written consent. Statutory provisions concerning assistance dogs are not affected by this section.

8. Use of the studio and furnishings

Each studio is equipped with its own kitchen and bathroom, air conditioning and Wi-Fi. The guest must use the studio and its furnishings for their intended purpose and with due care, and must return them on departure in the condition existing at the time of taking possession, except for normal wear and tear.

Moving furnishings to another unit, drilling or attaching items to walls or furniture, and bringing in or operating unauthorised external equipment or appliances are prohibited.

9. Kitchen and laundry use

The studios have their own kitchens. The kitchen must be left clean after use, and perishable food must be removed upon departure.

A self-service, coin-operated communal laundry is available at the accommodation; its use is not included in the accommodation fee. Details are provided in the information displayed in the laundry.

10. Parking

The accommodation has an enclosed parking area available to guests free of charge and suitable for larger vehicles such as minibuses and vans. The Hungarian Highway Code (KRESZ) and the quiet-hours rules in Section 3 apply in the parking area. The Service Provider is not liable for damage to vehicles left in the parking area.

11. Key, gate code and access

The guest may not give the provided key, access code or key-box code to any third party or publish it publicly. The codes are sent by the Service Provider by e-mail through a secure channel before arrival.

Loss of a key, access card or code, or unauthorised access to them, must be reported immediately to the on-call service. The guest bears the documented cost of any necessary lock replacement, key replacement or code change, which the Service Provider will invoice.

12. CCTV monitoring

A CCTV system operates in communal areas and outdoor circulation areas for property protection and guest safety. There are no cameras in studios, bathrooms or any other area affecting privacy.

Recordings are retained for 7 days in cloud storage. Security-service staff may access recordings on a case-by-case basis with written authorisation from the managing director. Recordings may be disclosed by the Service Provider to an authorised state authority upon an official request, on the legal basis stated in that request.

The retention period reflects the fact that the accommodation is not continuously staffed and studios are not cleaned daily; consequently, damage may not be discovered immediately. The 72-hour-plus retention period covers this discovery delay. The Privacy Notice contains the details of the legal basis, processing of recordings and data-subject rights.

13. Liability for damage

The guest is liable for any damage caused by the guest, an accompanying person or a visitor invited by the guest in the building or to its furnishings. The Service Provider assesses the damage and requests reimbursement from the guest or, for corporate accommodation, from the ordering party.

There is no deposit at the accommodation – the Service Provider does not request or retain a security deposit.

14. Valuables

The Service Provider has property insurance for the accommodation, but it does not cover guests' personal valuables. The Service Provider is not liable for cash, securities, jewellery or other valuables left in the studio.

15. Consequences of breaching the House Rules

In the event of a breach, the Service Provider may take the following measures proportionate to the seriousness of the breach:

1. warning;
2. passing on the resulting damage or additional costs (extraordinary cleaning, call-out fee);
3. in case of a serious or repeated breach, immediate termination of the accommodation service and eviction of the guest, without refund of the accommodation fee;
4. notification of the authorities where a criminal offence is suspected.

For corporate accommodation, the Service Provider informs the ordering party of the above measures in writing.

16. On-call service and fault reporting

24/7 on-call availability operates at the accommodation; between 18:00 and 06:00 it is available exclusively for cases requiring immediate intervention (operational failure, damage control or a security incident).

Fault reporting and on-call service: +36 70 421 2863, connect@hotelszolnok.com